

Data protection policy Gamesload International.



E –Note on data protection

We use the information that we collect about you exclusively for the purpose of carrying out purchase transactions for Gamesload products and for continuously improving our customer service.

What information do we collect and how is it used?

In order to register with Gamesload, you must specify an e-mail address, your first and last name, your mailing address and a password. If you wish to delete this data, please reach the notice provided below: "How can I have my data deleted?"

How do we protect your information?

We use a Secure Socket Layer (SSL) transmission to process customer data. All information transmitted by this method is encrypted before it is sent to us. Most of the latest browsers already support this transmission technology. You can tell which Internet pages use this type of encrypted data transmission by the fact that the URL begins with https://.

What are cookies?

Cookies are small units of information that we need to identify you as a user during your online visit and thereby ensure a smooth shopping experience. Your browser stores cookies on your hard disk only during the current session. They take up very little storage space and will not impair your computer. Cookies do not contain any personal information.

We also use cookies for advertising, market research or to customize our products and services to specific needs. These tracking cookies also do not contain any personal information.

Will Deutsche Telekom AG use this information for other purposes in the future?

Deutsche Telekom AG does not make your personal data available to third parties unless we are required to do so by law or you have granted us prior permission for such provision. You can view and modify your personal data at any time under "My Gamesload" on the website www.gamesload.com (after first logging in).

In order for you to activate your game after you have purchased it, we need to forward the data listed below to our Digital Rights Management (DRM) partners. You consent to this data transfer upon registration.

Our DRM partners are currently BOONTY Flexnet, Digital Distribution., 1 Boulevard des Bouvets, F-92741 Nanterre Cedex; SecuROM / DigitalWorks, Sony DADC Austria AG, Sonystraße 18, A-5081 Anif/Salzburg; Tages SA, 83 Boulevard Sadi Carnot - LeMadère B, F-06110 Le Cannet and StarForce Technologies Ltd., 5/2 Altufievskoe shosse, RU-127106 Moscow. Upon obtaining your permission to the data transfer, we have informed you of the fact that the level of data protection in non-EU countries may differ from the level of data protection in the EU states.

Games that are protected by these DRMs are activated automatically via our partners' systems immediately after you purchase them. **The following data will be required for this purpose:** Serial number (all DRMs), an automatically generated hardware code and your IP address (Tages and StarForce only). At the same time, you will receive an e-mail from Gamesload with the code you need to reactivate your game.

We contract the operation and customer service for our games to our partner Nexway SA, 1, bd des Bouvets, 92741 Nanterre Cedex, France. This partner stores the information listed above.

We work with external companies for the purpose of processing payments. Credit card payments are processed by Nexway SA via RBS Worldpay – Bibit, The Royal Bank of Scotland plc, 36 St Andrew Square, Edinburgh, EH2 2YB, Scotland, U.K. Click&Buy, Im Mediapark 5, D-50670 Cologne, is responsible for click & buy payments, while PayPal (Europe) S.à r.l. & Cie,

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S.C.A., 22-24 Boulevard Royal, LU-2449 Luxembourg handles payments via PayPal. The data protection policy of these companies can be found right on the payment pages of PayPal and Click&Buy, and you can view them before completing the purchase.

Any data to be provided optionally is identified as such. Information that you provide optionally will be used only for the purposes for which you have given consent. Permission to use optional information can be withdrawn at any time.

Optional information will be deleted when the purpose for which it was collected is completed, or at the latest when all data is deleted, or automatically deleted.

Newsletter / information service / cancellation

If you have subscribed to the Gamesload newsletter and/or information service, you can cancel this subscription at any time in your personal "My Gamesload" area. Your current status (subscription only for the newsletter and/or information service) is also shown there.

You can also access the content of your declaration of consent in this area.

Recommending Gamesload games

We do not store any personal data from the "Recommend" function for Gamesload.

How can I have my data deleted?

If you no longer wish to be a Gamesload customer and would like to delete your data, just send a brief e-mail to support@gamesload.com. We will take care of your request immediately. However, please note that we can provide support, particularly with regard to further activation of your purchased game, only if we can continue to store the data needed to do this, such as the transaction number, date, name of the game, name of the buyer, mailing address, e-mail address, etc. If you would still like us to delete all your data, we will unfortunately be unable to support any further activation of your purchased game.